



## DEPOSITIT C360 INSTALLATION INSTRUCTIONS

### INSTRUCTIONS for Windows:

For each individual machine you want to protect, follow the instructions below.

#### **STEP 1:** Update 'Volume Shadow Copy' settings.

- a/ Open the 'Services' window and scroll down and double click on 'Volume Shadow Copy'.
- b/ Ensure the 'Start up' field is set to AUTOMATIC and then click APPLY.
- c/ Now click 'OK' and click START on the top left hand side and close the Services window.

#### **STEP 2:** Install C360 protection software.

- a/ Copy & Paste the following link in to your web browser:

-the live LINK will be available for you shortly-

- b/ When prompted, enter your site token (found in your Welcome email).

- c/ Reboot your machine.

#### **STEP 3:** After installation and reboot.

- a/ Depositit C360 will work alongside any existing Anti Virus program you have in place however, if there are any issues with other solutions be in touch and we will provide exclusion paths.

- b/ Once successfully installed there will be a SentinelOne icon in your taskbar

### NOTES:

1. We recommend a minimum of 2gb Free space to be available on the C drive of every machine you install Depositit C360 software.
2. To ensure continuous protection, when replacing a new machine or formatting an existing machine please follow the above instructions to install C360 software again.

**Once your machines have the agent installed, they are fully monitored by our support team allowing us to respond to any alerts that are generated. If any threats are detected, we will email you a report outlining the threat and the steps taken to remediate.**

For any assistance, email [support@depositit.com](mailto:support@depositit.com)